

RESERVATIONS:

Kai-Koro Reservations
 Tel: +264 (0) 81 149 1433
 Fax: +264 (0) 88 623 808
 E-mail: reservations@ugabterracelodge.com

**LODGE:**

PO Box 6643
 Ausspannplatz
 Windhoek, Namibia
 Telephone Number +264 81 142 1932 / 81 140 0179
 E-mail: info@ugabterracelodge.com
 Website: <http://www.ugabterracelodge.com>

RACK RATES 2020**(Valid: January to December)**

Including Dinner (DBB)	Nett Rack	1% Levy	15% VAT	RACK Rate
Single Room	1,939.66	19.40	290.95	2,250.00
Double Room (per person sharing)	1,465.52	14.66	219.83	1,700.00
Excluding Dinner (BB)	Nett Rack	2% Levy	15% VAT	RACK Rate
Single Room	1,709.40	34.19	256.41	2,000.00
Double Room (per person sharing)	1,239.32	24.79	185.90	1,450.00
Camping:	Nett Rack		15% VAT	Rate
Per Adult	191.30	0.00	28.70	220.00
Per Child (3 - 11 years)	95.65	0.00	14.35	110.00

PLEASE NOTE:

The tariffs are per night and include Breakfast (rooms ONLY), VAT and Tourism Levy.

Rates are subject to change without prior notice.

MEAL RATES (NETTO) 2020**(Valid: January to December)**

Meal	Nett	1% Levy	15% VAT	Gross Rate
Dinner	217.39	0.00	32.61	250.00
Breakfast	130.44	0.00	19.57	150.00
Lunch	130.44	0.00	19.57	150.00
Lunchpacks	113.04	0.00	16.96	130.00
Light Lunch	86.96	0.00	13.04	100.00
Salad	52.17	0.00	7.83	60.00
Toasted sandwich	43.48	0.00	6.52	50.00
French fries / portion	34.78	0.00	5.22	40.00

Children Meal Rates

0 - 2 Years - No charge

3 - 11 Years - 50% of full meal rates

PLEASE NOTE:

Breakfast is included in the Room Rate.

The above rates are Netto and non-commissionable, and quoted in Namibian Dollars (N\$).

Please feel free to request special menus, i.e. Vegeterian Dishes, Meals for Diabetics, etc.

Rates are subject to change without prior notice.

ACTIVITIES / SERVICES - RATES 2020

(Valid: January to December)

Activity	Nett	1% Levy	15% VAT	Gross Rate
Nature Drive Min. 2 pax - Includes: Mineral water & cooldrink.	239.13	0.00	35.87	275.00
Guided Walking Trail Min. 2 pax - Includes: Mineral water.	191.30	0.00	28.70	220.00
Guided Walking Trail with Light Bush Lunch Min. 8 pax - Includes: Light bush lunch, mineral water & cooldrink.	295.65	0.00	44.35	340.00
Zip Line (Both Lines) Min. 2 pax - Includes mineral water.	347.83	0.00	52.17	400.00
Zip Line (Main Line) Min. 2 pax - Includes mineral water.	234.78	0.00	35.22	270.00
Walking Trail - no guide	No charge			
Bird Watching - no guide	No charge			

PLEASE NOTE:

The above rates are Netto and non-commissionable, except on Adventure Package.

Activities can be booked on site at reception.

Prices are subject to change without prior notice.

GENERAL

DEPOSIT:

Full amount payable 30 days prior to arrival.

CANCELLATION POLICY:

(Rooms & Campsites)

31 - 60 days prior to arrival	25%
15 - 30 days prior to arrival	50%
7 - 14 days prior to arrival	75%
Less than 7 days and no shows	100%

ALL refunds shall carry a handling fee of 15% on top of the cancellation policy.

CANCELLATION POLICY:

(Activities)

Longer than 24 hours prior to activity	No charge
24 hours & less prior to activity	100%

Alternately, activities can be booked on site at reception.

CHILDREN POLICY:

Children (sharing):

Up to 2 years – No charge
3 to 11 years – 50% discount on rack rates
12 years and older – adult rate

BANKING DETAILS:

First National Bank of Namibia
Branch code: 28-06-79-00
Account number: 62235712652

Our V.A.T. Number: 4187668-01-5

Ugab Terrace Lodge NTB (Namibia Tourism Board) registration number: LOD00185