

**RESERVATIONS:**

Kai-Koro Reservations  
 Tel: +264 (0) 81 149 1433  
 Fax: +264 (0) 88 623 808  
 E-mail: [reservations@ugabterracelodge.com](mailto:reservations@ugabterracelodge.com)

**LODGE:**

PO Box 6643  
 Ausspannplatz  
 Windhoek, Namibia  
 Telephone Number +264 81 140 0179 / 81 142 1932  
 E-mail: [reservations@ugabterracelodge.com](mailto:reservations@ugabterracelodge.com)  
 Website: <http://www.ugabterracelodge.com>

**RACK RATES 2021****(Valid: January to December)**

<b>Including Dinner (DBB)</b>	<b>Nett Rack</b>	<b>1% Levy</b>	<b>15% VAT</b>	<b>RACK Rate</b>
Single Room	1,939.66	19.40	290.95	<b>2,250.00</b>
Double Room (per person sharing)	1,465.52	14.66	219.83	<b>1,700.00</b>
<b>Excluding Dinner (BB)</b>	<b>Nett Rack</b>	<b>2% Levy</b>	<b>15% VAT</b>	<b>RACK Rate</b>
Single Room	1,709.40	34.19	256.41	<b>2,000.00</b>
Double Room (per person sharing)	1,239.32	24.79	185.90	<b>1,450.00</b>
<b>Camping:</b>	<b>Nett Rack</b>		<b>15% VAT</b>	<b>Rate</b>
Per Adult	191.30	0.00	28.70	<b>220.00</b>
Per Child (3 - 11 years)	95.65	0.00	14.35	<b>110.00</b>

**PLEASE NOTE:**

The tariffs are per night and include Breakfast (rooms ONLY), VAT and Tourism Levy.

**Rates are subject to change without prior notice.**

**MEAL RATES (NETTO) 2021****(Valid: January to December)**

<b>Meal</b>	<b>Nett</b>	<b>1% Levy</b>	<b>15% VAT</b>	<b>Gross Rate</b>
Dinner	217.39	0.00	32.61	<b>250.00</b>
Breakfast	130.44	0.00	19.57	<b>150.00</b>
Lunch	130.44	0.00	19.57	<b>150.00</b>
Lunchpacks	113.04	0.00	16.96	<b>130.00</b>
Light Lunch	86.96	0.00	13.04	<b>100.00</b>
Salad	52.17	0.00	7.83	<b>60.00</b>
Toasted sandwich	43.48	0.00	6.52	<b>50.00</b>
French fries / portion	34.78	0.00	5.22	<b>40.00</b>

**Children Meal Rates**

0 - 2 Years - No charge

3 - 11 Years - 50% of full meal rates

**PLEASE NOTE:**

Breakfast is included in the Room Rate.

The above rates are Netto and non-commissionable, and quoted in Namibian Dollars (N\$).

Please feel free to request special menus, i.e. Vegeterian Dishes, Meals for Diabetics, etc.

**Rates are subject to change without prior notice.**

**ACTIVITIES / SERVICES - RATES 2021**

**(Valid: January to December)**

<b>Activity</b>	<b>Nett</b>	<b>1% Levy</b>	<b>15% VAT</b>	<b>Gross Rate</b>
Nature Drive Min. 2 pax - Includes: Mineral water & cooldrink.	239.13	0.00	35.87	275.00
Guided Walking Trail Min. 2 pax - Includes: Mineral water.	191.30	0.00	28.70	220.00
Guided Walking Trail with Light Bush Lunch Min. 8 pax - Includes: Light bush lunch, mineral water & cooldrink.	295.65	0.00	44.35	340.00
Zip Line (Both Lines) Min. 2 pax - Includes mineral water.	347.83	0.00	52.17	400.00
Zip Line (Main Line) Min. 2 pax - Includes mineral water.	234.78	0.00	35.22	270.00
Walking Trail - no guide	No charge			
Bird Watching - no guide	No charge			

**PLEASE NOTE:**

The above rates are Netto and non-commissionable, except on Adventure Package.

Activities can be booked on site at reception.

**Prices are subject to change without prior notice.**

**GENERAL**

**DEPOSIT:**

Full amount payable 30 days prior to arrival.

**CANCELLATION POLICY:**

(Rooms & Campsites)

31 - 60 days prior to arrival	25%
15 - 30 days prior to arrival	50%
7 - 14 days prior to arrival	75%
Less than 7 days and no shows	100%

ALL refunds shall carry a handling fee of 15% on top of the cancellation policy.

**CANCELLATION POLICY:**

(Activities)

Longer than 24 hours prior to activity	No charge
24 hours & less prior to activity	100%

Alternately, activities can be booked on site at reception.

**CHILDREN POLICY:**

Children (sharing):

Up to 2 years – No charge  
3 to 11 years – 50% discount on rack rates  
12 years and older – adult rate

**BANKING DETAILS:**

First National Bank of Namibia  
Branch code: 280 679  
Account number: 62235717561

**Our V.A.T. Number: 4187668-01-5**

**Ugab Terrace Lodge NTB (Namibia Tourism Board) registration number: LOD00185**