

RESERVATIONS:

Kai-Koro Reservations
 Tel: +264 (0) 81 149 1433
 Fax: +264 (0) 88 623 808
 E-mail: reservations@ugabterracelodge.com

**LODGE:**

PO Box 6643
 Ausspannplatz
 Windhoek, Namibia
 Telephone Number +264 81 140 0179 / 81 142 1932
 E-mail: reservations@ugabterracelodge.com
 Website: <http://www.ugabterracelodge.com>

RACK RATES 2022**(Valid: January to December)**

| Including Dinner (DBB) | Nett Rack | 1% Levy | 15% VAT | RACK Rate |
|----------------------------------|------------------|----------------|----------------|------------------|
| Single Room | 2,112.07 | 21.12 | 316.81 | 2,450.00 |
| Double Room (per person sharing) | 1,594.83 | 15.95 | 239.22 | 1,850.00 |
| Excluding Dinner (BB) | Nett Rack | 2% Levy | 15% VAT | RACK Rate |
| Single Room | 1,880.34 | 37.61 | 282.05 | 2,200.00 |
| Double Room (per person sharing) | 1,367.52 | 27.35 | 205.13 | 1,600.00 |
| Camping: | Nett Rack | | 15% VAT | Rate |
| Per Adult | 217.39 | 0.00 | 32.61 | 250.00 |
| Per Child (3 - 11 years) | 108.70 | 0.00 | 16.30 | 125.00 |

PLEASE NOTE:

The tariffs are per night and include Breakfast (rooms ONLY), VAT and Tourism Levy.

Rates are subject to change without prior notice.

MEAL RATES (NETTO) 2022**(Valid: January to December)**

| Meal | Nett | 1% Levy | 15% VAT | Gross Rate |
|------------------------|-------------|----------------|----------------|-------------------|
| Dinner | 217.39 | 0.00 | 32.61 | 250.00 |
| Breakfast | 130.44 | 0.00 | 19.57 | 150.00 |
| Lunch | 130.44 | 0.00 | 19.57 | 150.00 |
| Lunchpacks | 113.04 | 0.00 | 16.96 | 130.00 |
| Light Lunch | 86.96 | 0.00 | 13.04 | 100.00 |
| Salad | 52.17 | 0.00 | 7.83 | 60.00 |
| Toasted sandwich | 43.48 | 0.00 | 6.52 | 50.00 |
| French fries / portion | 34.78 | 0.00 | 5.22 | 40.00 |

Children Meal Rates

0 - 2 Years - No charge

3 - 11 Years - 50% of full meal rates

PLEASE NOTE:

Breakfast is included in the Room Rate.

The above rates are Netto and non-commissionable, and quoted in Namibian Dollars (N\$).

Please feel free to request special menus, i.e. Vegeterian Dishes, Meals for Diabetics, etc.

Rates are subject to change without prior notice.

ACTIVITIES / SERVICES - RATES 2022

(Valid: January to December)

| Activity | Nett | 1% Levy | 15% VAT | Gross Rate |
|---|-------------|----------------|----------------|-------------------|
| Rock Art Excursion Min. 4 pax - Includes: Mineral water & cooldrink. | 478.26 | 0.00 | 71.74 | 550.00 |
| Guided Walking Trail Min. 2 pax - Includes: Mineral water. | 191.30 | 0.00 | 28.70 | 220.00 |
| Zip Line (Both Lines) Min. 4 pax - Includes mineral water. | 347.83 | 0.00 | 52.17 | 400.00 |
| Walking Trail - no guide | No charge | | | |
| Bird Watching - no guide | No charge | | | |
| Stargazing in almost 100% Dark Sky with your own accessories | No charge | | | |

PLEASE NOTE:

The above rates are Netto and non-commissionable.

Activities can be booked on site at reception.

Prices are subject to change without prior notice.

GENERAL

DEPOSIT:

Full amount payable 30 days prior to arrival.

CANCELLATION POLICY:

(Rooms & Campsites)

31 - 60 days prior to arrival 25%
 15 - 30 days prior to arrival 50%
 7 - 14 days prior to arrival 75%
 Less than 7 days and no shows 100%
 ALL refunds shall carry a handling fee of 15% on top of the cancellation policy.

CANCELLATION POLICY:

(Activities)

Longer than 24 hours prior to activity No charge
 24 hours & less prior to activity 100%
 Alternately, activities can be booked on site at reception.

CHILDREN POLICY:

Children (sharing):

Up to 2 years – No charge
 3 to 11 years – 50% discount on rack rates
 12 years and older – adult rate

BANKING DETAILS:

First National Bank of Namibia
 Branch code: 280 679
 Account number: 62235717561

Our V.A.T. Number: 4187668-01-5

Ugab Terrace Lodge NTB (Namibia Tourism Board) registration number: LOD00185