

RESERVATIONS:

Kai-Koro Reservations
 Tel: +264 (0) 81 149 1433
 Fax: +264 (0) 88 623 808
 E-mail: reservations@ugabterracelodge.com

**LODGE:**

PO Box 6643
 Ausspannplatz
 Windhoek, Namibia
 Telephone Number +264 81 140 0179 / 81 142 1932
 E-mail: reservations@ugabterracelodge.com
 Website: <http://www.ugabterracelodge.com>

RACK RATES 2023**(Valid: January to December)**

Including Dinner (DBB)	Nett Rack	1% Levy	15% VAT	RACK Rate
Single Room	2,241.38	22.41	336.21	2,600.00
Double Room (per person sharing)	1,724.14	17.24	258.62	2,000.00
Excluding Dinner (BB)	Nett Rack	2% Levy	15% VAT	RACK Rate
Single Room	1,987.18	39.74	298.08	2,325.00
Double Room (per person sharing)	1,474.36	29.49	221.15	1,725.00
Camping:	Nett Rack		15% VAT	Rate
Per Adult	234.78	0.00	35.22	270.00
Per Child (3 - 11 years)	117.39	0.00	17.61	135.00

PLEASE NOTE:

The tariffs are per night and include Breakfast (rooms ONLY), VAT and Tourism Levy.

Rates are subject to change without prior notice.

MEAL RATES (NETTO) 2023**(Valid: January to December)**

Meal	Nett	1% Levy	15% VAT	Gross Rate
Dinner	239.13	0.00	35.87	275.00
Breakfast	152.17	0.00	22.83	175.00
Lunch	152.17	0.00	22.83	175.00
Lunchpacks	130.44	0.00	19.57	150.00
Light Lunch	100.00	0.00	15.00	115.00
Salad	60.87	0.00	9.13	70.00
Toasted sandwich	47.83	0.00	7.17	55.00
French fries / portion	34.78	0.00	5.22	40.00

Children Meal Rates

0 - 2 Years - No charge

3 - 11 Years - 50% of full meal rates

PLEASE NOTE:

Breakfast is included in the Room Rate.

The above rates are Netto and non-commissionable, and quoted in Namibian Dollars (N\$).

Please feel free to request special menus, i.e. Vegeterian Dishes, Meals for Diabetics, etc.

Rates are subject to change without prior notice.

ACTIVITIES / SERVICES - RATES 2023

(Valid: January to December)

Activity	Nett	1% Levy	15% VAT	Gross Rate
Rock Art Excursion Min. 4 pax - Includes: Mineral water & cooldrink.	521.74	0.00	78.26	600.00
Guided Walking Trail Min. 2 pax - Includes: Mineral water.	217.39	0.00	32.61	250.00
Zip Line (Both Lines) Min. 4 pax - Includes mineral water.	391.30	0.00	52.17	400.00
Walking Trail - no guide	No charge			
Bird Watching - no guide	No charge			
Stargazing in almost 100% Dark Sky with your own accessories	No charge			

PLEASE NOTE:

The above rates are Netto and non-commissionable.

Activities can be booked on site at reception.

Prices are subject to change without prior notice.

GENERAL

DEPOSIT:

50% of full amount payable at booking.

Balance of full amount payable 30 days prior to arrival.

CANCELLATION POLICY:

Rooms & Campsites

31 - 60 days prior to arrival 25%

15 - 30 days prior to arrival 50%

7 - 14 days prior to arrival 75%

Less than 7 days and no shows 100%

ALL refunds shall carry a handling fee of 15% on top of the cancellation policy.

Activities

Longer than 24 hours prior to activity No charge

24 hours & less prior to activity 100%

Activities to be booked in advance. Alternately, acquire for activity bookings on site at reception. Payment for activities to be made on site at reception.

CHILDREN POLICY:

Children (sharing):

Up to 2 years – No charge

3 to 11 years – 50% discount on rack rates

12 years and older – adult rate

BANKING DETAILS:

Ugab Terrace Lodge (Pty) Ltd

First National Bank of Namibia

Branch code: 280679

Account number: 62235717561

Our V.A.T. Number: 04187668 015

Ugab Terrace Lodge NTB (Namibia Tourism Board) registration number: LOD00185