

TERMS & CONDITIONS

OWN RISK

All visitors acknowledge that they have read & understand this indemnity & disclaimer & agree to be bound by it, failing which he/she can choose not to enter the Lodge or to participate in the activities and, if he/she has paid for or bought a ticket, to be reimbursed:

- Please note that there are HIGH and DANGEROUS cliffs , swimming pools, open ponds, and vehicles moving on the premises – once again EXTREME CAUTION must be exercised at all times but especially when children are present.
- You agree to obey at all times any orders of the management and/or the guide.

INDEMNITY & DISCLAIMER

- You hold harmless and indemnify Ugab Terrace Lodge (Pty) Ltd and/or its members and/or directors and/or employees and/or agents and/or suppliers against any consequences of visiting, participating in any activities or incidents at or arranged by the Lodge.
- The indemnity includes (without limiting the generality of the foregoing) any loss of or damage to personal effects, financial loss, pain & suffering, illness, injury, harm, trauma or death (howsoever caused) and legal costs that Ugab Terrace lodge (Pty) Ltd and/or (any of the other parties indemnified herein) may incur, including a claim from my wife, common law wife, life partner, children or dependants.
- This indemnity will apply irrespective of any act, omission or negligence on the part of Ugab Terrace Lodge (Pty) Ltd, and/or its members and/or directors and/or employees and/or agents and/or suppliers.
- Ugab Terrace Lodge (Pty) Ltd, and/or its members and/or directors and/or employees and/or agents and/or suppliers will under no circumstances be liable for any indirect, consequential or special loss or damage, irrespective of the cause.

CONSENT

NB: ZIP LINE USAGE: BODY WEIGHT _____ kg.

THUS DONE AND SIGNED AT _____ BY _____

ON DATE: ____/____/____

Signature

Signature of guardian (under 18 years)

Full names

Full names

TERMS & CONDITIONS

This section must be read in conjunction with the standard terms and conditions of Ugab Terrace Lodge (Pty) Ltd.

ACTIVITIES

- If you are under the age of 18, your parent(s) or guardian(s) must give consent and co-sign this form and accompany you at all times.
- If you represent or purchase on behalf of a group or your personal guests ('the group') you must ensure that each member constituting the group understand the terms and conditions/rules and regulations and sign this form.
- If you represent or purchase on behalf of another person or legal entity or minors that are not part of your family ('other person'), you must ensure that the other person peruses the back of the receipt and signage.
- Failure to comply with the above may result in access or participation being denied.

UGAB ZIP LINES SAFETY AND OPERATIONS GUIDELINES;

- Zip line cables are inspected each day before tours begin.
- All equipment is inspected after each use to ensure that all visitors are safe to zip.
- Extensive course inspections are completed regularly to ensure quest safety.
- Two zip line guides accompany each group of up to 10 riders.
- All participants, including guides, wear safety equipment provided by Ugab Zip lines.
- Absolutely no personal equipment is allowed on the course.
- Visitors are not allowed on the elevation platforms and must stand in designated areas.
- Safe riding and braking instruction will be provided before the tour begins.

To ensure safety;

- All minors must be accompanied by a parent or guardian
- Weight Restrictions: 120 kg weight limit and/or up to a 42 inch waist.
- If you have any concerns or questions about our weight restrictions, please contact us.
- Children ages 5 and up are allowed to ride, but may need to ride tandem with a trained zip line guide.
- Children are not allowed to ride tandem with a parent.
- All riders must be willing participants.
- Crying children will not be allowed to zip line for their safety and the safety of our tour guides.

Physical Restrictions:

- This adventure is designed for persons in good physical condition.
- Pregnant women, guests with existing injuries and/or seizure disorders are prohibited.
- Guests with current or re-occurring medical conditions that may interfere with the participant's safety should not ride the Zip lines.

Legal Restrictions:

- Completion of a waiver/release form is required.
- Relatives other than the actual parents or legal guardians cannot sign the waiver for a minor by law.

Communication:

- Participants must be able to understand and follow instructions in English.

Dress Code:

- Closed-toe shoes are required. NO FLIP FLOPS!!
- Pants or long shorts are recommended,
- Shorts should hit the mid-thigh so the harness isn't on bare skin.
- Please tie back long hair,
- No loose jewellery.